



# Modular Greenhouses (MG) Install Terms:

By placing an order for a greenhouse and submitting a down payment, you are acknowledging and agreeing to the and conditions outlined below:

- **All estimated delivery and installation dates are subject to material and product availability, which is beyond our control. While we do our best to provide accurate estimates, unforeseen circumstances can impact delivery times. Our team is committed to providing high-quality products and services, and we appreciate your understanding and patience during the delivery and installation process.**
- **Site Prep:** Site preparation for the installation of your greenhouse is not included in our services. If any site work, such as grading, leveling, or removal of obstacles, is required prior to installation, it will incur an additional fee of \$65 per man hour. Additionally, all site visits will also require an additional fee of \$150. Please note that it is the responsibility of the customer to ensure that the site is properly prepared for the installation of the greenhouse.
- **Anchoring:** When anchoring your greenhouse, MG is not responsible for any obstacles that may be hidden beneath the surface of the ground, such as rocks or other debris. While this is a rare occurrence, it can happen. If major obstacles are encountered during anchoring, it may incur an additional fee of \$65 per man hour. However, our team will do our best to work around any obstacles and ensure that your greenhouse is properly anchored and secured.
- **Hook-ups:** MG offers the installation of cooling and heating accessories into the greenhouse for an additional fee. However, it is important to note that we are not responsible for connecting water, electrical, or gas to these accessories. This may require the services of a licensed

tradesperson with specialized knowledge in these areas. It is the responsibility of the customer to ensure that these connections are properly made and up to code.

- **Accessories:** MG is not responsible for any future maintenance required on any accessories that we do not manufacture, including swamp coolers, solar fans, electric fans, heaters, thermostats, pop-vent hardware and plunger, shutter vents, etc. If any maintenance or warranty work is needed for these accessories, it is the responsibility of the customer to contact the vendor directly. MG can supply replacement parts at cost, but we are not responsible for any maintenance or repairs needed for these accessories beyond the initial installation.
- **Layout:** MG will install your greenhouse, beds/shelves, and accessories based on the latest emailed invoice and layout that was agreed upon. Any changes made to the original invoice or layout before or after installation will incur an additional fee of \$65 per man hour. Additionally, if an additional visit or trip is required to accommodate the changes, a fee of \$150 will also apply. It is important to ensure that all details are finalized and agreed upon before installation to avoid any additional fees or delays in the process.
- **Bed & Shelf Heights:** During installation, the beds and shelves in your greenhouse will be placed at a standard height by the MG installers. If you would like to customize the height or placement of these beds or shelves, it is important to inform the installation crew prior to the installation. Any changes made to the bed and shelf placement after the installation will incur an additional fee of \$65 per man hour. It is important to ensure that you communicate any desired changes to the install crew before they begin their work to avoid any additional fees or delays.
- **Final Payment:** The final payment for your greenhouse is due at the time of installation. If paying by check, please give the check to the foreman after the installation is complete. If paying by card, we will provide you with a link for payment information, which will be attached to your invoice that is sent through email. If an order is short due to a specific product or accessory, full payment is still due at the time of installation. However, you may request to have the short product or accessory deducted from your bill until the item comes in and is delivered or installed. Please note that if you do remove the item and order it later on, you will still be charged for an additional installation fee, as it will be considered a new invoice.

- **Refunds and Restocking Fees:** You will always be asked to approve an invoice before payment is collected. If you approve an invoice and purchase an item you later decide you do not want, the item can be returned for the purchase price minus any restocking fees.

\*Revised 05/16/2023